**ARCHITECTURE DETAILS**

**Supported OS:**
- Windows and macOS desktops
- Windows, Linux, and Unix servers
- Virtual infrastructure, inc. Citrix

**Solution Architecture:**
- Agent-based on-premises software solution
- Web-based management tool

**FEATURE SET**

**Monitoring:**
- Screen video recording with multi-layered index (applications, URLs, keystrokes, etc.)
- YouTube-like video player
- Advanced search and reporting

**Incident response:**
- Alerts on events
- SIEM and ticket system integration
- Live session view and user blocking
- USB device detection and blocking

**Access management:**
- Built-in access management tools: authentication for shared logins; two-factor authentication; one-time passwords

**Deployment and maintenance**
- Flexible and scalable licensing, floating licenses
- Easy system deployment
- Remote agent install and automatic updating

*See deployment schemes at the back*
**REGULAR DEPLOYMENT SCHEME**

Non-intrusive; more metadata gathered; almost no performance impact; easy maintenance; no infrastructure changes are necessary.

**JUMP-SERVER STYLE DEPLOYMENT**

Remote users:
- Remote employees
- 3rd-party service providers
- 3rd-party support engineers...

Access corporate servers
- no additional monitoring agents installed

Access corporate desktops

Both regular and high availability deployment available