



CASE STUDY

Featured story



**Third-party Providers Monitoring
Issue in Financial Sector**



PKO Ubezpieczenia. Third-party providers monitoring

CUSTOMER

PKO Ubezpieczenia is an insurance company owned by PKO Polish Bank, the undisputed leader of the Polish banking sector, both in terms of scale of operations, as well as equity, assets, number of customers and the extent of the distribution network. PKO Ubezpieczenia offers a wide range of life and health protection products. Nowadays, it is one of the most stable life insurance companies in Poland.

CHALLENGE

Managing third-party contractors is critical for securing sensitive business data and customer financial information, especially for such a large company as PKO Ubezpieczenia, which stores sensitive data of more than 120 000 customers.

That is why it was important to deploy proper security system to make sure that suppliers and contractors handle information assets securely and with required level of care.

SOLUTION

PKO Ubezpieczenia evaluated products from several security vendors and, as a result, selected Ekran System due to the following advantages:

- **Video recording and search capabilities:** Full transparent overview of all user actions allows to easily detect and investigate any suspicious event.
- **Client Protected mode:** The user of the Client computer is not able to edit Client data (log files, generated screen captures), edit Client settings in the registry, edit/remove/modify/rename Client files.
- **Forced User Authentication cannot be bypassed:** The only way to log-in to the Server protected with an Ekran Forced User Authentication is to enter correct credentials. Thus, it is possible to identify the person, who uses the generic/shared login account while accessing corporate server.

“Ekran System is a reliable product that meets its functions,” said Adrian Pupek, Team Manager of Network and Security, PKO Ubezpieczenia. *“We use it to monitor privileged activity on corporate servers because of maximal simplicity of the interface and the most integrated and easy to analyze format.”*